



Field Service Technician - Automatic Espresso Coffee Machines

Duties include:

- Installing new machines
- Troubleshooting and repair of electronic systems
- Performing preventative maintenance on all machines in your service area
- Covering other service areas as needed
- Basic in store training for owner/operators
- Evaluation of finished product taste and appearance; Latte, Cappuccino, etc
- Some evening and week-end on call is required
- This is a daily road warrior type position

Qualifications:

- 4-8 years electro-mechanical experience.
- Previous field service experience required.
- Excellent troubleshooting skills and mechanical aptitude
- Technical degree or previous electro-mechanical training
- Ability to work independently and organize one's own activities
- Ability to communicate clearly both verbally and in writing
- Skilled with the use of hand tools and test instruments such as multimeters
- Superior customer service skills
- Professional attitude and appearance
- Valid Driver's License and an acceptable driving record
- Techs will incur minor, reimbursable expenses each month
- Must be able to lift up to 25 lbs regularly and 70 occasionally
- Experience in the coffee industry is helpful, but not required

Please respond with resume and cover letter by e-mail to: careers.mpcs@melitta.com